March 27, 2020

To: Northrop Grumman Aeronautics Systems Suppliers

Subject: COVID-19 NGC Supplier Quality Response

Northrop Grumman is working to track and minimize the impact of the Coronavirus (COVID-19) on our supply chain and programs. We appreciate your company’s continued support. NGC is committed to ensuring delivery of product while minimizing any health risks and maintaining the high quality standards that are vital to the work we do. With the current restrictions on travel and elevated concern for the health of our employees and suppliers, we are establishing alternate processes that will allow necessary inspections to still be accomplished.

For those suppliers who currently have delegated authority to perform self-source inspection, please continue to utilize your internal quality management system to inspect and certify your products. There is no change to the process for delivering to NGC.

For those suppliers with POs requiring Source Surveillance, please continue to coordinate with your assigned Quality Field Engineer (QFE) to implement surveillance. Your QFE will work with you to provide remote oversight as needed.

For those suppliers with POs requiring Source Inspection, NGC inspection will still be required. NGC onsite support will continue at select suppliers. For others, all documentation, including the shipper / Certificate of Conformance, certifications, photos of parts, test data, copies of applicable SMRR/RCI/PAL paperwork, etc. will need to be submitted electronically to your assigned QFE. The QFE will work with you on the necessary documentation and provide concurrence to ship once all documentation is reviewed and part marking (via electronically provided photographs) is confirmed. The NGC Supplier Quality team will coordinate either a remote inspection (to be accomplished through photos / video of part) or receiving inspection at the destination NGC facility. First Article Inspection reviews as required by the SQAR will need to be coordinated with the responsible QFE for onsite or remote review. The QFE will require all documentation and evidence necessary to ensure product quality and reduce the risk for rejections onsite at NGC. We ask for your support in accommodating requests.
Any planned audit activity will be coordinated through the assigned NGC auditor to either postpone the onsite audit or complete a provisional audit through electronic review of applicable documents and procedures.

These are challenging times and we appreciate your continued commitment to NGC and our customers. The NGC Supplier Quality team is working to prioritize their efforts based on schedule criticality for all our programs but will coordinate with you as needed to ensure that you are able to ship product.

Please direct any questions through your Supplier Quality contact.

Sincerely,

Nikki Kodama  
Director, Supplier Quality